



Student Contract – Terms and Conditions 2023-2025

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1. Introduction

- 1.1 This document sets out in detail the relationship between you and the Institute which starts when you accept an offer of a place at NMITE (the “Institute”). Note that you may have other contractual arrangements e.g., accommodation, Student Loans Company and these will be subject to separate agreements.

2. Your contract information

- 2.1 Before you accept the offer of a place at NMITE you should familiarise yourself not only with this document but with the programme specifications, regulations and policies which together make up your contract information and Terms and Conditions.
- 2.2 When you accept the offer of a place at NMITE you agree to be bound by the above terms and therefore we advise that you read the documents thoroughly. On enrolment as a student at NMITE you become a member of our academic community and are expected to treat all staff, students, and external partners with respect.

3. Your contract with the Institute

- 3.1 Your legal relationship with NMITE is comprised of the Student Contract, also known as the “enrolment contract”, and is formed when you have met the conditions of your offer and enrolled as a student.
- 3.2 You are required to enrol to your programme at the start of your course. You are not required to re-enrol; upon successful completion of one level of study, you will automatically move to each subsequent level of study.
- 3.3 When you enrol at NMITE, you become subject to the terms of the Student Contract, comprising the “Main terms and conditions” and the Academic Regulations which available on the website, and MyNMITE (student portal). It is at this point that you become liable for tuition fees.
- 3.4 If you fail to complete enrolment but continue to access Institute facilities and services as if you had enrolled, you will be deemed to have accepted NMITE’s terms and conditions and be liable to pay tuition fees in accordance with this contract and our Tuition Fee and Refund Policy.

4. How to cancel

- 4.1 For the purposes of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013:



- 4.1.1 After your student enrolment you have a statutory right to cancel your enrolment contract during the 14-day cooling-off period which expires 14 calendar days after the day you enrol. In this case you will not be liable for and tuition fees.
- 4.1.2 If this contract is a “distance contract” or “off premises contract”, you have the right to cancel your acceptance of this agreement up to 14 days after the day on which you accepted the terms of this agreement, without giving us any reason.
- 4.2 To exercise the right to cancel, you must inform us of your decision to cancel this agreement by making a clear statement to this effect (e.g., a letter sent by post or email to registrar@nmite.ac.uk).
- 4.3 If you cancel this agreement within the cancellation period, we will reimburse to you all payments received from you in relation to this contract using the same means of payment as has been used for the initial transaction.
- 4.4 If you decide to cancel your place to study, after the course has begun and after the 14 days statutory right to cancel period, you may be liable to pay a proportion of your tuition fees to cover the period from the commencement of NMITE’s service to you until the date of cancellation. Please refer to the Tuition Fee and Refund Policy.
- 4.5 Beyond the statutory cancellation period, you must inform NMITE of your intention to withdraw as specified in the Tuition Fee and Refund Policy.

5. Changes to your programme or services

- 5.1 NMITE is committed to delivering your course as described in your offer and published materials. However, from time to time, it may be necessary to make changes to the course content or delivery. These changes may be required to ensure academic quality, reflect sector guidance, meet requirements of accrediting bodies, or respond to student feedback.
- 5.2 In some instances changes are necessary due to circumstances outside of the reasonable control of NMITE, such as:
- the unexpected departure of a key member of staff;
 - the demand for the course is higher or lower than the required to ensure a positive learning experience;
 - information technology systems require essential maintenance work, upgrades, or repairs;
 - health and safety or other legal reasons apply; or



- improvements and changes are being made to NMITE's estate and facilities.

Where such circumstances occur, NMITE will seek to minimise the impact to affected students by:

- giving reasonable notice of forthcoming changes or periods of non-availability and clearly explaining the nature and reason for the change;
- consulting affected students and considering their feedback in relation to any proposed changes and will attempt to minimise any adverse impact on the affected students;
- offering suitable alternatives, adjustments or modification to the course or assessments to minimise disruption;
- making available to affected students' other services or facilities as considered appropriate;
- provide the affected students the option to transfer to another course or to withdraw from NMITE and we will provide affected students with appropriate support and guidance, including information about refunds or credit transfer where applicable.

5.3 Where a course has already commenced, we will not withdraw that course until all enrolled students have completed their studies and will give you reasonable notice in the event of withdrawal or fundamental changes to the course.

5.4 If it becomes necessary to consider making any changes to your course after you have accepted an offer of a place, we will tell you about these changes at the earliest opportunity to minimise the impact to you. Where you are unhappy with the changes to the course, you can withdraw from the course, and we can assist in helping you find an alternative programme or university.

6. How we will communicate with you

6.1 Once you have enrolled NMITE may contact you by email using your NMITE email address and you should therefore check it on a regular (at least daily) basis.

7. Engagement with your studies

7.1 You should engage with all learning activities which form part of your course, subject to absence only for medical reasons or other personal reasons agreed in advance with your course or subject leader. You should also be aware that some courses and modules require a specific level of attendance which will be clearly stated in the module or course handbook.



- 7.2 Where your record of engagement is considered unsatisfactory, you will be invited to attend a meeting to discuss the issues. In the event that you do not attend this meeting, you will receive a further letter inviting you to a re-arranged meeting. If you do not attend this meeting, then you will be considered to have withdrawn from the course.

8. IT equipment

- 8.1 Students may not connect personal IT equipment to the Institute's network except as set out in our Bring Your Own Devices (BYOD) Policy and in line with our IT Acceptable Use Policy. Students connecting to the network do so on the basis that they accept all risks associated with the connection (e.g., virus attack) and that NMITE accepts no liability, save for loss or damage caused directly by the negligence or breach of contract by NMITE or its staff, and provided always that NMITE accepts no liability for any indirect and consequential losses.
- 8.2 Students will be allocated a computer (usually a laptop) when commencing certain courses at NMITE. These devices will be owned, supported, and maintained by NMITE IT services. These devices will have software applications required for learning installed and licensed, ready for use.
- 8.3 Any damage or loss to NMITE IT equipment, including loaned IT devices, will be chargeable. Costs will be considered on a per case basis and charged directly to the individual responsible for the equipment.
- 8.4 Student are required to return their NMITE laptop within 20 working days of the end of their programme of study; students will normally incur a charge for the cost of the laptop if they do not return it within the stated time period.

9. Complaints

- 9.1 If you are an applicant to the Institute and have concerns about the way your application was handled, you may have recourse to the Appeals Procedures in the Admissions Policy.
- 9.2 Once you have enrolled as a student you are entitled to raise any concerns with any aspect of NMITE's service by means of the Student Complaints Resolution Procedure.

10. Intellectual property

- 10.1 Intellectual property is the term used to describe the outputs of your creative and intellectual endeavour, such as inventing a new process or product or writing new software. It can allow you to own things you create in a similar way



to owning a physical property. You can control the use of your IP, use it to gain financial reward and prevent others from using your IP without your permission.

10.2 The four main types of IP are:

- Copyright – protects material such as literature, art, music, sound recordings, films, and broadcasts.
- Designs – protect the visual appearance or eye-appeal of products.
- Patents – protect the technical and functional aspects of products and processes.
- Trademarks – protect signs that can distinguish the goods and services of one trader from those of another.

10.3 More than one type of IP may apply to the same creation. Patents, registered trademarks, and registered designs are protected through application to the patent office in the countries where you seek to protect your work. Copyright and design right are known as unregistered rights where your legal rights arise automatically upon creation of the work. There is no need to file an application for protection.

10.4 NMITE automatically and without special process allows students – individually and as a team – the right to claim and exploit Intellectual Property they have created. In order to protect the commercial interests implicit in this, student teams should notify NMITE's Chief Academic Officer at the earliest opportunity of any IP they are considering claiming now or in the future. In these instances, NMITE will not use student products for teaching or marketing purposes, which it may otherwise do, without prior written permission from the IP holder(s) with student consent. For further information, please see the NMITE Policy for the Management of Intellectual Property Arising in Undergraduate Studies.

11. Data Protection

11.1 NMITE is registered as a data controller with the Office of the Information Commissioner and collects and processes information about students for various teaching, research, and administrative purposes. All such activity is governed by the General Data Protection Regulation (GDPR) 2018 and students are entitled to have access to the records held about them to ensure accuracy and fairness.

11.2 Purposes for which information is held include:



- general Institute administration requiring personal and academic details.
- management of academic processes such as academic audits, examination boards and award of degrees
- the management of Institute residences and social events
- alumni operations, including fund-raising.
- the provision of advice and support to students via, amongst others, Registry, Student Services, and the Accommodation Service
- internal research, including monitoring quality and performance.

11.3 The Institute allows employees and agents of NMITE to access data on a strictly need-to-know basis. Student information is disclosed to a variety of third parties or their agents, notably:

- students' sponsors (including Local Authorities), the Student Loan Company, and funding and research councils.
- Home Office (international and UK Student Visa students)
- Government departments including the Higher Education Statistics Agency (HESA). Further information is contained in the HESA Fair Processing Notices: <http://www.hesa.ac.uk/collection-notice>
- Department for Business Innovation and Skills (BIS)
- Council Tax and Electoral Registration Officers
- current or potential employers of NMITE students
- current or potential providers of education to NMITE students (including placement providers)
- professional and statutory bodies

11.4 The accuracy of personal information provided by students may also be checked by NMITE against relevant external sources. NMITE undertakes to maintain student data in secure conditions, and to process and disclose data only within the terms of its data protection notification. The details above indicate the nature of this notification but are not exhaustive. Please note that we are reliant on you for much of the data we hold and to help us keep your record up to date by notifying us of any alterations to your address, personal details, or course enrolments.

11.5 For full details please refer to NMITE's Data Protection Policy and the Student Privacy Notice which are available within the [Publication Scheme](#) on the website.

12. Health and safety

- 12.1 NMITE will, so far as is reasonably practicable, take all steps necessary to ensure the health, safety, and wellbeing of all members of the institute, including staff, students, and visitors, and will conduct its affairs in such a way as to protect everyone who may be affected by its activities.
- 12.2 You should be aware of the safety rules applying to buildings and your programme; read the safety notices and website and know what to do in the event of a fire; and be aware of escape routes from your place of study or any other area you may occupy.
- 12.3 In addition students with either permanent or temporary mobility disabilities which might affect their ability to leave a building or use the stairs unaided should provide information so as to enable the Institute to implement personal emergency evacuation plans (PEEPs) and fulfil its obligations in relation to fire safety arrangements.
- 12.4 There are restrictions on bringing hazardous materials or substances onto NMITE premises, including halls of residence, which could give rise to safety or security concerns e.g., flammable materials, gas canisters, pyrotechnics, toxic chemicals, illegal substances, and drugs etc.
- 12.5 NMITE will provide you with induction and training relating to health and safety appropriate to your programme of study. This should include:
- fire evacuation
 - accident prevention and reporting
 - safe use of materials/equipment
 - any hazardous substances
 - specific policies/safe working procedures
 - risk assessments/safety precautions
- 12.6 Safety regulations and procedures will also apply during off site activities. Everyone has a legal duty not to interfere or misuse anything that has been provided in the interests of welfare, or health and safety, and to co-operate with the Institute where duties are imposed under the Health and Safety at Work Act or other statutory provisions.
- 12.7 This includes avoiding silly or reckless behaviour and taking positive steps to identify and understand hazards, paying particular attention to dangerous areas as well as residences. You are required to comply with safety rules and procedures, and thus ensure that nothing you do or fail to do will place



yourself or others at risk. Any issues regarding health and safety should be reported to your course tutor / supervisor. Further information relating to safety can be found on MyNMITE (student portal).

- 12.8 NMITE's disciplinary procedures may be invoked in the case of students breaking specific safety regulations. Failure to follow safety rules may also result in a criminal prosecution.

13. Tuition Fees

- 13.1 Every student is charged a confirmed tuition fee for each year and/or pro rata year of their course. This fee covers the educational and related services made available to students whilst they study at the Institute, including tuition/supervisory services, access to learning/technical resources, assessment of submitted work, and support/welfare provision.
- 13.2 It does not cover charges that may be incurred through accessing other NMITE services (including residential accommodation, optional activities or materials/printing/photocopy charges, library, or other fines). These costs depend on the choices that you make after enrolment and therefore cannot be accurately estimated at the beginning of a course or programme of study. This information is available to you before you commit yourself to further costs. For further information, please see the Tuition Fee and Refund Policy.

14. Annual Tuition Fee Increase

- 14.1 Where UK students or EU students covered by the Withdrawal Agreement are subject to regulated fees, the annual increase cannot exceed the UK government's maximum regulated tuition fee limit set for the relevant academic year. Normally the UK government gives prior warning of any changes to regulated fees. For all other students not subject to regulated fees, tuition fees are subject to a maximum annual increase of the higher of 5% or Retail Price Index. See the Tuition Fee Policy for further details. NMITE will publish fee changes on its website prior to the opening of applications for each academic year.

15. Undergraduate Fee status classification

- 15.1 On receipt of your application form NMITE carries out an assessment of your fee status determining the amount you are likely to pay after enrolment. This decision is based on guidelines provided by the Department of Education: Education (Fees and Awards) Regulations 1997.



16. Liability

- 16.1 We will be liable to you for any direct loss or damage you suffer if we either fail to carry out our obligations under this agreement to a reasonable standard; or breach any relevant duties that we owe to you that are imposed on us by law (including if we cause death or personal injury to you by our negligence), but not to the extent that such failure is attributable to your own fault or the fault of a third party.
- 16.2 NMITE will not in any circumstances seek to limit or exclude its liability for death or personal injury that arises out of NMITE's negligence, fraud, or fraudulent misrepresentation or for any other liability which NMITE cannot limit or exclude by law.
- 16.3 We will not be liable to you for events outside our control which we could not have foreseen or prevented even if we had taken reasonable care. Events outside our control include industrial action by non-Institute staff, over or under demand from students, significant changes to higher education funding, severe weather, fire, civil disorder, political unrest, government restrictions, and concern with regard to the transmission of serious illness. In such circumstances, we will use all reasonable endeavours to minimise any disruption, but we reserve the right to change, delay, or cancel parts, or all, of your course.
- 16.4 NMITE cannot accept responsibility, and expressly excludes liability to the fullest extent permissible by law, for:
- all damage to your property (including to personal IT equipment, vehicles and bicycles parked on NMITE campuses) unless it is caused by the negligence or fault of the NMITE or its staff.
 - all indirect and consequential losses, however arising; and
 - loss of opportunity and loss of income business or profit, however arising.

17. Insurance

- 17.1 You should ensure that you have adequate insurance cover for your personal belongings (including mobile phones, electronic devices, computer equipment, cycles, motor vehicles) before coming to NMITE (note that if you have a place in NMITE accommodation basic contents insurance is included). NMITE is not liable for damage to or loss of such personal property. In certain circumstances you may be required to obtain other types of insurance, for example, medical insurance.



- 17.2 The NMITE laptop that you are provided with at the start of your students is covered by insurance and remains the property of NMITE.

18. Withdrawal of services

- 18.1 NMITE reserves the right to make variations to or withdraw services if such actions are reasonably considered to be necessary by the Institute, for example, where:
- events beyond the Institute's reasonable control prevent a service from being delivered either temporarily or permanently.
 - information technology systems require essential maintenance work, upgrades, or repairs.
 - health and safety or other legal reasons apply; or
 - improvements and changes are being made to NMITE's estate and facilities.
- 18.2 NMITE will take reasonable steps to mitigate the impact of such withdrawals on students wherever reasonably possible, for example by substituting alternative similar services, and giving warning of forthcoming changes or likely periods of non-availability.
- 18.3 NMITE reserves the right to make reasonable additional charges and to vary such charges from time to time for services in order to cover costs or to ensure the availability of Services for the benefit of all students, (for example by fining students who misuse services to the detriment of other users).
- 18.4 NMITE is unable to guarantee that all services will be available at all times to all students but will endeavour to provide a reasonable level of provision when NMITE is open.

19. Termination of contract

- 19.1 NMITE may terminate your contract at any time if you are in material breach of these terms and conditions and in the following circumstances. Please refer to the Student Disciplinary policy:

If you have provided false, inaccurate, or misleading information in your application to NMITE.

If you fail to meet the specific conditions or requirements for your course.

If you acquire a relevant criminal conviction.

If you are withdrawn for failure on assessment.



If you fail to pay your tuition fees by the required deadline.

20. General

- 20.1 If any provision of this agreement is or becomes void, illegal, invalid, or unenforceable, that shall not affect the legality, validity, or enforceability of the other provisions.
- 20.2 These terms and conditions and the documents referred to in this document override any other communication, document or representation made by us, either in writing or orally. These terms and conditions are the entire understanding between you and us about your course and replace any other undertakings or representations.
- 20.3 This agreement is personal to you; you are prohibited from assigning or transferring it or any of the rights and obligations under it to a third party.
- 20.4 Neither party intends that any of the terms of this agreement will be enforceable by any third party, by virtue of the Contracts (Rights of Third Parties) Act 1999.
- 20.5 Failure to enforce any of the provisions of this agreement will not constitute a waiver of any provision and will not affect our right to enforce that or any other provision.
- 20.6 A reference to a statute or a regulation shall include any amendments made from time to time under that statute or regulation.
- 20.7 The relationship between us shall be governed by and in accordance with the laws of England and Wales and both parties agree to submit to the non-exclusive jurisdiction of the Courts of England and Wales.

Policy Owner	Director of Registry and Student Life
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	08/2025	Further alignment with consumer law
Summary of changes made to this version	New sections 5 and 16	
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Related Policies, Procedures, Guidance, Forms or Templates	Academic Regulations Bring Your Own Devices (BYOD) Policy Student Tuition Fees and Refund Policy	
Policies superseded by this Policy	V1:Feb2020 V2:Aug2021 V3: Aug2022 V4: Aug 2023	